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# KY Public Service Commission

## Utility Information

General	Address	Comments	Counties	Groups
<p><b>Comments for Utility ID: 5053760 Esodus Communications, Inc. dba INSTATONE</b></p> <p>Mailing returned 10/10/07; No additional info can be obtained; General Counsel advised that utility could be made inactive and tariffs cancelled.</p> <p style="text-align: right;">Last Changed: 10/10/2007</p>				

**Local Exchange Services**

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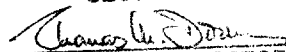
REGULATIONS AND SCHEDULE OF INTRASTATE CHARGES  
APPLYING TO LOCAL EXCHANGE SERVICE  
WITHIN THE STATE OF KENTUCKY

This tariff contains the description, regulations, and rates applicable to the furnishing of local exchange telecommunications services provided by Esodus Communications, Inc. d/b/a INSTATONE, within the State of Kentucky. This tariff is on file with the Kentucky Public Service Commission ("Commission"). Copies may be inspected during normal business hours at the Company's place of business.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

APR 15 2004

PURSUANT TO 807 KAR 5.011  
SECTION 9 (1)

BY   
EXECUTIVE DIRECTOR

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Issued: March 15, 2004

Effective: April 15, 2004

Issued by: Michael Servos, President  
Esodus Communications, Inc. d/b/a Instatone  
1020 Spruce Drive  
Belleair Beach, FL 33786

**Local Exchange Services**

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**CHECK SHEET**

All sheets of this tariff are effective as of the date shown at the bottom of the respective sheet(s). Original and revised sheets as named below comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this sheet.

<u>Page</u>	<u>Revision</u>	<u>Page</u>	<u>Revision</u>
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Issued: March 15, 2004

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**Local Exchange Services**

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OF KENTUCKY  
EFFECTIVE

APR 15 2004

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SECTION 9 (1)

BY Charles H. Dore  
EXECUTIVE DIRECTOR

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Issued: March 15, 2004

Effective: April 15, 2004

Issued by: Michael Servos, President  
Esodus Communications, Inc. d/b/a Instatone  
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**Local Exchange Services**

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**SYMBOLS**

The following symbols shall be used in this tariff for the purposes indicated below:

- D - Deleted or discontinued material
- I - Change resulting in a rate increase
- M - Moved from another tariff location
- N - New material
- R - Change resulting in a rate reduction
- T - Change in text only, no change in rate

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OF KENTUCKY  
EFFECTIVE

APR 15 2004

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SECTION 9(1)

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Issued: March 15, 2004

Effective: April 15, 2004

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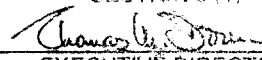
**TARIFF FORMAT**

- A.** Page Numbering - Page numbers appear in the upper right hand corner of the page. Pages are numbered sequentially. From time to time new pages may be added to the tariff. When a new page is added between existing pages, a decimal is added to the preceding page number. For example, a new page added between Pages 3 and 4 would be numbered 3.1.
- B.** Page Revision Numbers - Revision numbers also appear in the upper-right corner of the Page. These numbers are used to determine the most current page version on file with the Commission. For example, 4<sup>th</sup> Revised Page 4 cancels 3<sup>rd</sup> Revised Page 4.
- C.** Paragraph Numbering Sequence - There are various levels of paragraph coding. Each level of coding is subservient to its next higher level of coding. For example,
- 2.
  - 2.1
  - 2.1.1
  - 2.1 .1.A.
  - 2.1.1 .A.1.
  - 2.1.1 .A.1 .(a)
- D.** Check Sheet - When a tariff filing is mad with the Commission, an updated Check Sheet accompanies the tariff filing. The Check Sheet lists the pages contained in the tariff, with a cross reference to the current revision number. When new sheets are added, the Check Sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (\*). There will be no other symbols used on this sheet if these are the only changes made to it (i.e., the format, etc., remains the same, just revised revision levels on some sheets). The tariff user should refer to the latest Cheek Sheet to find out if a particular page is the most current page on file with the Commission.

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APR 15 2004

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BY   
EXECUTIVE DIRECTOR  
Effective: April 15, 2004

Issued: March 15, 2004

Issued by: Michael Servos, President  
Esodus Communications, Inc. d/b/a Instatone  
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**Local Exchange Services**

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**APPLICATION OF TARIFF**

This tariff contains the regulations and rates applicable to the provision of local exchange service by Esodus Communications, Inc. d/b/a INSTATONE, within the State of Kentucky and subject to the jurisdiction of the Kentucky Public Service Commission.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

APR 15 2004

PURSUANT TO 807 KAR 5:011  
SECTION 9 (1)

BY   
EXECUTIVE DIRECTOR  
Effective: April 15, 2004

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Issued: March 15, 2004

Issued by: Michael Servos, President  
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**Local Exchange Services**

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**SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS**

**Access Line** - An arrangement which connects the customer's location to a switching center or point of presence.

**Advance Payment / Prepayment** - Payment of all or part of a charge required before the start of service.

**Authorized User** - A person, firm, corporation, or any other entity authorized by the Customer to communicate utilizing the Company's service.

**Carrier or Company** - Whenever used in this tariff, "Carrier" or "Company" refers to Esodus Communications, Inc. d/b/a INSTATONE unless otherwise specified or clearly indicated by the context.

**Commission** - Kentucky Public Service Commission

**Customer** - The person, firm, corporation, or other entity which orders, cancels, amends, or uses service and is responsible for payment of charges and compliance with the Company's tariff.

**End User** - Any person, firm, corporation, partnership or other entity that uses the services of the Company under the provisions and regulations of this tariff. The End User is responsible for the payment unless the charges for the services utilized are accepted and paid by another customer.

**Exchange Access Line** - The serving central office line equipment and all Company plant facilities up to and including the Company-provided Standard Network Interface. These facilities are Company-provided and maintained and provide access to and from the telecommunications network for message toll service and for local calling appropriate to the tariffed use offering selected by the Customer. Exchange access lines are subject to non-recurring charges, as specified in Section 4 of this tariff.

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OF KENTUCKY  
EFFECTIVE

APR 15 2004

PURSUANT TO 897 KAR 5.011  
SECTION 9 (1)

BY   
EXECUTIVE DIRECTOR

Issued: March 15, 2004

Effective: April 15, 2004

Issued by: Michael Servos, President  
Esodus Communications, Inc. d/b/a Instatone  
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**Local Exchange Services**

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**SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS**

**Extended Calling Area** – the area outside the basic calling area. Calls to this area result in additional charges per call.

**Holidays** - The Company's holidays are New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, and Christmas Day.

**ILEC** - The incumbent Local Exchange Carrier

**Individual Case Basis** - A service arrangement in which the regulation, rates and charges are developed based on the specific circumstances of the Customer's situation.

**LATA** – A local access and transport area established pursuant to the Modification of Final Judgment entered by the United States District Court for the District of Columbia in Civil Action No. 32-0192 for the provision and administration of communications services.

**Local Calling** – A completed call or telephonic communication between a calling Station and any other Station within the local service area of the calling Station.

**Local Exchange Company (LEC)** – A company that furnishes exchange telephone service.

**Local Exchange Services** - Telecommunications services furnished for use by end-users in placing and receiving local telephone calls within local calling areas.

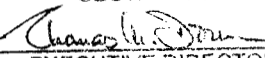
**Non-Recurring Charges** – The one-time initial charges for services or facilities, including but not limited to charges for construction, installation or special fees, for which the Customer becomes liable at the time the Service Order is executed.

**Person-to-Person Calling** - An operator-assisted service whereby the person originating the call specifies a particular person to be reached, or a particular station, room number, department, or office to be reached through a PBX attendant. These calls may not be dialed.

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OF KENTUCKY  
EFFECTIVE

APR 15 2004

PURSUANT TO 807 KAR 5.011  
SECTION 9 (1)

BY   
EXECUTIVE DIRECTOR  
Effective: April 15, 2004

Issued: March 15, 2004

Issued by: Michael Servos, President  
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**Local Exchange Services**

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**SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS**

**Premises** - All space in the same building occupied by a customer and all space occupied by the same customer in different buildings on continuous property.

**Recurring Charges** – The monthly charges to the Customer for services, facilities and equipment, which continue for the agreed upon duration of the service.

**Residential Service** – Residential Service is that service furnished to private homes or apartments, including all parts of the subscriber's domestic establishment, for domestic use and not for substantial occupation use; in the study of a clergyman located in a church, in college fraternity or sorority houses, college dormitories, convents and monasteries for domestic rather than occupational use in residential quarters.


**Resold Local Exchange Service** - A service composed of the resale of exchange access lines and local calling provided by other authorized Local Exchange Carriers, in combination with Company-provided usage services, miscellaneous services or interstate or international services.

**Service Commencement Date** – The first day following the date on which the Company notified the Customer that the requested service or facility is available for use, unless extended by the Customer's refusal to accept service which does not conform to the standards set forth in the Service Order or this tariff, in which case the Service Commencement Date is the date of the Customer's acceptance of service. The parties may mutually agree on a substitute Service Commencement Date.

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EFFECTIVE

APR 15 2004

PURSUANT TO 807 KAR 5:011  
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BY   
EXECUTIVE DIRECTOR

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Issued: March 15, 2004

Effective: April 15, 2004

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**Local Exchange Services**

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**SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS**

**Service Order** – The written request for local exchange services executed by the Customer and the Company in a format specified by the Company. The signing of a Service Order by the Customer and acceptance thereof by the Company initiates the respective obligations of the parties as set forth therein and pursuant to this tariff, but the duration of the service is calculated from the Service Commencement Date.

**Station-to-Station Calling** - a service whereby the originating End User requests the assistance of a Company operator to place or bill the call. Calls billed Collect or to a telephone company issued Calling Card or to an authorized Credit Card are Operator-Station calls unless the call is placed on a Person-to-person basis. Automated Calling Card calls are not Operator-station calls. These calls may not be dialed. Collect calls to coin telephones and transfers of charges to third telephones which are coin telephones will not be accepted.

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EFFECTIVE

APR 15 2004

PURSUANT TO 807 KAR 5.011  
SECTION 5 (1)

BY *Chancellor D. D. D.*  
EXECUTIVE DIRECTOR

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Issued: March 15, 2004

Effective: April 15, 2004

Issued by: Michael Servos, President  
Esodus Communications, Inc. d/b/a Instatone  
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Belleair Beach, FL 33786

**Local Exchange Services**

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**SECTION 2 - RULES AND REGULATIONS**

**2.1 Undertaking of the Company**

The Company services offered pursuant to this Tariff are furnished for Local Exchange Service among specified points within a Local Calling Area.

The Company installs, operates, and maintains the communications services provided herein under in accordance with the terms and conditions set forth under this tariff. The Company may act as the Customer's agent for ordering access connection facilities provided by other carriers or entities as required in the Commission's rules and orders, when authorized by the Customer, to allow connection of a Customer's location to the Company's network. The Customer shall be responsible for all charges due for such service arrangement.

The Company's services and facilities are provided on a monthly basis unless otherwise indicated, and are available twenty-four hours per day, seven days per week.

The Company is responsible only for the services provided under this tariff, and it assumes no responsibility for any service or facilities provided by any other entity.

**2.2 Limitations**

2.2.1 Service is offered subject to the availability of the necessary facilities and equipment, and subject to the provisions of this tariff.

2.2.2 The Company reserves the right to discontinue or limit service when necessitated by conditions beyond its control, or when the Customer is using service in violation of the provisions of this tariff, or in violation of the law.

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OF KENTUCKY  
EFFECTIVE

APR 15 2004

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BY

  
EXECUTIVE DIRECTOR

Issued: March 15, 2004

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**Local Exchange Services**

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**SECTION 2 - RULES AND REGULATIONS**

**2.2 Limitations, cont.**

- 2.2.3 The Company does not undertake to transmit messages, but offers the use of its facilities when available, and will not be liable for errors in transmission or for failure to establish connections.
- 2.2.4 All facilities provided under this tariff are directly controlled by the Company and the Customer may not transfer or assign the use of service or facilities without the express written consent of the Company. Such transfer or assignment shall only apply where there is no interruption of the use or location of the service of facilities.
- 2.2.5 Prior written permission from the Company is required before any assignment or transfer. All regulations and conditions contained in this tariff shall apply to any assignee or transferee.

**2.3 Use**

Services provided under this tariff may be used for any lawful purpose for which the service is technically suited.

**2.4 Liabilities of the Company**

- 2.4.1 The Company's liability for damages arising out of mistakes, interruptions, omissions, delays, errors, or defects in transmission which occur in the course of furnishing service or facilities, in no event shall exceed an amount equivalent to the proportionate charge to the Customer for the period during which the faults in transmission occur.

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OF KENTUCKY  
EFFECTIVE

APR 15 2004

PURSUANT TO 807 KAR 5:011  
SECTION 9 (1)

BY Charles H. Dorn  
EXECUTIVE DIRECTOR

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Issued: March 15, 2004

Effective: April 15, 2004

Issued by: Michael Servos, President  
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**Local Exchange Services**

**SECTION 2 - RULES AND REGULATIONS**

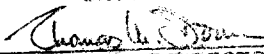
**2.4 Liabilities of Company, cont.**

- 2.4.2 The Company shall not be liable for claim or loss, expense or damage (including indirect, special or consequential damage), for any interruption, delay, error, omission, or defect in any service, facility, or transmission provided under this tariff, if caused by any person or entity other than the Company, by any malfunction of any service or facility provided by any other carrier, by an act of God, fire, war, civil disturbance, or act of government, or by any other cause beyond the Company's direct control.
- 2.4.3 The company shall not be liable for, and shall be fully indemnified and held or consequential damage) for defamation, libel, slander, invasion, infringement of copy-right or patent, unauthorized use of any trademark, trade name, or service mark, unfair competition, interference with or misappropriation or violation of any contract, proprietary or creative right, or any other injury to any person, property or entity arising out of the material data, information, or other content revealed to, transmitted, or used by the Company under this tariff, or for any act or omission of the Customer, or for any personal injury or death of any person caused directly or indirectly by the installation, maintenance, location, condition, operation, failure, presence, use or removal of equipment or wiring provided by the Company, if not directly caused by negligence of the Company.
- 2.4.4 No agent or employee of any other carrier shall be deemed to be an agent or employee of the Company.
- 2.4.5 The Company shall not be liable for any defacement of or damages to the premises of a Customer resulting from the furnishing of service which is not the direct result of the Company's negligence.

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OF KENTUCKY  
EFFECTIVE

APR 15 2004

PURSUANT TO 207 KAR 5:011  
SECTION 9 (1)

BY   
EXECUTIVE DIRECTOR  
Effective: April 15, 2004

Issued: March 15, 2004

Issued by: Michael Servos, President  
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**Local Exchange Services**

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**SECTION 2 - RULES AND REGULATIONS**

**2.5 Deposits**

The Company does not collect customer deposits.

**2.6 Advance Payments**

The Company does not require advance payments.

**2.7 Taxes**

All state and local taxes (including but not limited to franchise fees, excise tax, sales tax, municipal utilities tax) are listed as separate line items and are not included in the quoted rates.

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APR 15 2004

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**Local Exchange Services**

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**SECTION 2 - RULES AND REGULATIONS**

**2.8 Installation**

Service is installed upon mutual agreement between the Customer and the Company. The service agreement does not alter rates specified in this tariff.

**2.9 Payment for Service**

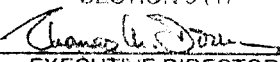
The Customer is responsible for payment of all charges for services furnished to the Customer or to an Authorized User of the Customer by the Company. All charges due by the Customer are payable to the Company or to any agency duly authorized to receive such payments.

The Company's billing invoices will be considered correct and binding upon the Customer if no notice is received from the Customer within thirty (30) days of the date of the invoice. (Billing inquiries may be made in writing or via telephone.) Adjustments to Customer's bills shall be made, to the extent circumstances exist, which reasonably indicate that such changes are appropriate. Upon receipt of a billing inquiry, charges involved in the disputed element(s) of the invoice will be temporarily suspended pending resolution of the dispute. The Customer, however, remains responsible for the timely payment of the non-disputed elements of the invoice.

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**SECTION 2 - RULES AND REGULATIONS**

**2.10 Late Payment Charge**

The Company will assess a \$10.00 charge for late payment. A payment is considered late after the five (5) day grace period. A late payment penalty may be assessed only once on any bill for rendered services.

**2.11 Cancellation by Customer**

Customer may cancel service by providing written or oral notice to the Company.

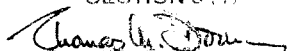
**2.12 Interconnection**

Service furnished by the Company may be connected with the services or facilities of other carriers or enhanced service providers. The Customer is responsible for all charges billed by these entities for use in connection with the Company's service. Any special interface equipment or facilities necessary to achieve compatibility between these entities is the responsibility of the Customer. Neither the Company nor any connecting carrier participating in a service shall be liable for any act or omission of any other company or companies furnishing a portion of such service.

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APR 15 2004

PURSUANT TO 807 KAR 5.011  
SECTION 6(1)

BY   
EXECUTIVE DIRECTOR

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Issued: March 15, 2004

Effective: April 15, 2004

Issued by: Michael Servos, President  
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**Local Exchange Services**

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**SECTION 2 - RULES AND REGULATIONS**

**2.13 Refusal or Discontinuance by Company**


The Company may refuse or discontinue service under the following conditions in accordance with Commission rules:

- 2.13.1 For non-compliance with or violation of any State, municipal, or Federal law, Ordinance or regulation pertaining to telephone service.
- 2.13.2 For use of telephone service for any other property or purpose than that described in application.
- 2.13.3 For neglect or refusal to provide reasonable access to the Company or its agents for the purpose of inspection and maintenance of equipment owned by the Company or its agents.
- 2.13.4 For noncompliance with or violation of Commission regulation or the Company's rules and regulations on file with the Commission, provided ten days written notice is given before termination.
- 2.13.5 For nonpayment of bills, including bills for any of the Company's other communication services, provided that suspension or termination of service shall not be made without seven days written notice to the Customer, except in extreme cases.
- 2.13.6 Without notice in the event of Customer or Authorized User use of equipment in such a manner as to adversely affect the Company's service to others. Within twenty-four (24) hours after such termination, the utility shall send written notification to the Customer of the reasons for termination or refusal of service upon which the utility relies, and of the Customer's right to challenge the termination by filing a formal complaint with the Commission.

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**SECTION 2 - RULES AND REGULATIONS**

- 2.13.7 Without notice in the event of tampering with equipment or services owned by the Company or its agents. Within twenty-four (24) hours after such termination, the utility shall send written notification to the customer of the reasons for termination or refusal of service upon which the utility relies, and of the Customer's rights to challenge the termination by filing a formal complaint with the Commission.
- 2.13.8 Without notice in the event of unauthorized or fraudulent use of service. Whenever service is discontinued for fraudulent use of service, the Company may, before restoring service, require the Customer to make, at his or her own expense, all changes in facilities or equipment necessary to eliminate illegal use and to any amount reasonably estimated as the loss in revenues resulting from such fraudulent use. Within twenty-four (24) hours after such termination, the utility shall send written notification to the Customer of the reasons for termination or refusal of service upon which the utility relies, and of the Customer's right to challenge the termination by filing a formal complaint with the Commission.
- 2.13.9 Without notice by reason of any order or decision of a court or other government authority having jurisdiction which prohibits Company from furnishing such services.

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**SECTION 2 - RULES AND REGULATIONS**

**2.14 Tests, Pilots, Promotional Campaigns and Contests**

The Company may conduct special tests or pilot programs and promotions at its discretion to demonstrate the ease of use, quality of service and to promote the sale of its services. The Company may also waive a portion or all processing fees for winners of contests and other occasional promotional events sponsored or endorsed by the Company. From time to time, the Company may waive all processing fees for a Customer. The Company will notify the Commission regarding specific promotions and contests.

**2.15 Interruption of Service**

Credit allowances for interruptions of service which are not due to the Company's testing or adjusting, to the negligence of the Customer, or to the failure of channels, equipment or communications systems provided by the Customer, are subject to the general liability provisions set forth in Section 2.4 herein. It shall be the obligation of the Customer to notify the Company immediately of any interruption in service for which a credit allowance is desired by Customer. Before giving such notice, Customer shall ascertain that the trouble is not within his or her control, or is not in wiring or equipment, if any, furnished by Customer and connected to Company's terminal. Interruptions caused by Customer-provided or Company-provided automatic dialing equipment are not deemed an interruption of service as defined herein.

**2.16 Cost of Collection and Repair**

The Customer is responsible for any and all costs incurred in the collection of monies due the Carrier including legal and accounting expenses. Customer is also responsible for recovery costs of Carrier-provided equipment and any expenses required for repair or replacement of damaged equipment.

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**Local Exchange Services**

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**SECTION 2 - RULES AND REGULATIONS**

**2.17 Returned Check Charge**

A fee may be charged for each check returned for insufficient fund as set forth in this tariff.

**2.18. Service Implementation**

Absent a promotional offering, service implementation charges will apply to new service orders. The charge for new connect will be \$55.00 and conversion connect will be \$55.00. Orders to change existing service after initial installation will be \$30.00.

**2.19 Reconnection Charge**

The Company will charge a reconnection fee as set forth in this tariff.

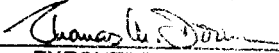
**2.20 Operator Service Rules**

The Company will enforce the operator service rules specified by the Commission and by the FCC.

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SECTION 9(1)

BY   
EXECUTIVE DIRECTOR

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**Local Exchange Services**

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**SECTION 2 - RULES AND REGULATIONS**

**2.21 Access to Telephone Relay Services**

Where required by the Commission, the Company will participate in telephone relay services for handicapped and or hearing impaired end users, and will comply with all regulations and requirements. The Company shall impose any monthly surcharge or any other related charge upon its local exchange telecommunications subscribers as may be required by state law.

**2.22 Directory Listings**

2.22.1 The Company does not publish a directory of subscriber listings. The Company, however, does arrange for the Customer's main billing number to be placed in the directory or directories of the dominant local exchange carrier.

2.22.2 The rates and regulations specified herein for directory listings apply only to the alphabetical section of the directory. Listings are intended solely for the purpose of identifying subscriber's telephone number and as an aid to the use of telephone service.

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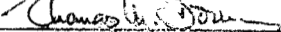
**SECTION 2 - RULES AND REGULATIONS**

- 2.22.3 The listings of subscribers, either without charge or at the rate specified within this tariff for other listings are arranged alphabetically and are not intended for special prominence of arrangement. In accepting listings as requested by subscribers or prospective subscribers, the Company will not be a party to controversies between subscribers as result of the publication of such listings in the directories.
- 2.22.4 Listings must conform to the Company's specifications with respect to the directories. The Company reserves the right to reject listings when in, its sole judgment, such listings would violate the integrity of company records and the directories, confuse individuals using the directory, or when the customer cannot provide satisfactory evidence that he is authorized to do business as requested.
- 2.22.5 The Company reserves the right to limit the length of any listing to one line in the directory by use of abbreviations when, in its sole judgment, the clearness of the listing and the identification of the subscriber is not impaired.
- 2.22.6 Generally, the listed address is the location of the subscriber's residence.

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**Local Exchange Services**

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**SECTION 2 - RULES AND REGULATIONS**

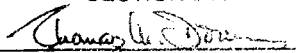
**2.23 Universal Emergency Telephone Number Service**

- 2.23.1 This tariff does not provide for inspection or constant monitoring of facilities to discover errors, defects, or malfunctions in the service, nor does the Company undertake such responsibility.
- 2.23.2 911 information consisting of the names, addresses and telephone numbers of all telephone customers is confidential. The Company will release such information via the Data Management system only after a 911 call has been received, on a call by call basis, only for the purpose of responding to an emergency call in progress.
- 2.23.3 The 911 calling party, by dialing 911, waives the privacy afforded by non-listed and non-published service to the extent that the telephone number, name, and address associated with the originating station location are furnished to the Public Safety Answering Point.
- 2.23.4 After the establishment of service, it is the Public Safety Agency's responsibility to continue to verify the accuracy of and to advise the Company of any changes as they occur in street names, establishment of new streets, changes in address numbers used on existing streets, closing and abandonment of streets, changes in police, fire, ambulance or other appropriate agencies' jurisdiction over any address, annexations and other changes in municipal and county boundaries, incorporation of new cities or any other similar matter that may affect the routing of 911 calls to the proper Public Safety Answering Point.

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**SECTION 2 - RULES AND REGULATIONS**

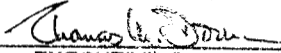
**2.23 Universal Emergency Telephone Number Service (continued)**

2.23.5 The Company assumes no liability for any infringement, or invasion of any right of privacy of any person caused, or claimed to be caused, directly or indirectly by the use of 911 service. Under the terms of this tariff, the Public Safety Agency must agree, (except where the events, incidents, or eventualities set forth in this sentence are the result of the Company's gross negligence or willful misconduct), to release, indemnify, defend and hold harmless the Company from any and all losses or claims whatsoever, whether suffered, made, instituted, or asserted by the Public Safety Agency or by any other party or person, for any personal injury to or death of any person or persons, for any loss, damage, or destruction of any property, whether owned by the customer or others. Under the terms of this tariff; the Public Safety Agency must also agree to release, indemnify, defend and hold harmless the Company for any infringement of invasion of the right of privacy of any person or persons, caused or claimed to have caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion, or use of 911 service features and the equipment associated therewith, or by any services furnished by the company in connection therewith, including, but not limited to, the identification of the telephone number, address, or name associated with the telephone used by the party or parties accessing 911 service hereunder, and which arise out of the negligence, other than gross negligence or willful misconduct, of the Company, its employees or agents.

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**Local Exchange Services**

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**SECTION 3 -DESCRIPTION OF SERVICE**

**3.1 Local Service Areas**

The Company will provide local exchange service throughout the BellSouth access areas.

**3.2 Product Descriptions**

**3.2.1 Local Exchange Service**

Installation, monthly recurring charges will apply to the Company's local exchange services.

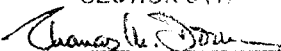
3.2.1.1 The Company's Local Telephone Service provides a Customer with the ability to:

- place or receive calls to any calling Station in the local calling area, as defined herein;
- access basic 911 Emergency Service; and
- place or receive calls to 800/888/887 telephone numbers.

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**Local Exchange Services**

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**SECTION 3 -DESCRIPTION OF SERVICE**

**3.2 Product Descriptions, cont.**

3.2.1.2 Local Line provided the Customer with a single, voice-grade communications channel. Each Local Line will include a telephone number.

3.2.1.3 Standard Features: Each Local Line customer is provided with the following standard features:

Touch Tone  
Direct Inward Dialing  
Direct Outward Dialing

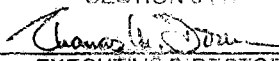
3.2.1.4 Optional Features: A Customer may order optional features at the rates specified in this tariff.

3.2.1.5 Local Line Rates and Charges: A Local Line Customer will be charged applicable Non-Recurring Charges, monthly Recurring Charges and usage charges as specified herein.

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**Local Exchange Services**

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**SECTION 3 -DESCRIPTION OF SERVICE**

**3.2 Product Descriptions, cont.**

**3.2.2 Directory Listings**

For each Customer of Exchange Access Service(s), the Company shall arrange for the listing of the Customer's main billing telephone number in the directory(ies) published by the dominant Local Exchange Carrier in the area at no additional charge. At a Customer's option, the Company will arrange for additional listings at an additional charge.

**3.2.3 Directory Assistance**

Customers and users of the Company's services may not obtain directory assistance.

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**Local Exchange Services**

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**SECTION 4 - Rates**

**4.1 Basic Local Exchange Services Rates**

**4.1.1 Monthly Charges\***

A. **Monthly Standard Service fee:** \$49.95

\* Monthly charges for Basic local exchange service include local exchange phone service only.

Should additional features be added to service after installation, a \$15.00 service order charge will be incurred by the customer in addition to the cost of the new feature.

B. **Optional Features Offered:**

>	Caller ID with name	\$10.00
>	Caller ID Block	\$10.00
>	Call Waiting	\$7.00
>	3-Way Calling	\$5.00
>	Call Forwarding	\$5.00
>	Call Return	\$5.00
>	Speed Dialing	\$5.00
>	Repeat Dialing	\$5.00
>	Auto Callback	\$5.00
>	Unpublished number	\$5.00

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**Local Exchange Services**

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**SECTION 4 - Rates**

**4.2 Returned Check Charge**

\$30.00 per check

**4.3 Reconnection Charge**

\$35.00 per occurrence

**4.4 Application Processing Fee**

\$35.00 one time charge

**4.5 Lifeline Support Charge**

The Company will charge each customer \$0.05 per line per month.

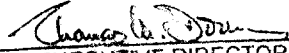
**4.6 TRS/TDD Surcharge**

The Company will charge each customer \$0.10 per line per month.

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**Local Exchange Services**

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**SECTION 5 - SPECIAL SERVICE ARRANGEMENTS**

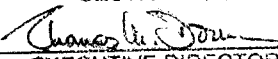
**5.1 Individual Case Basis Arrangements**

Arrangements will not be developed on a case-by-case basis. The Company's rates that are listed in this tariff will not be changed for any Customer for any reason.

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ESODUS COMMUNICATIONS, INC.

# Invoice

P.O Box 6434  
 Clearwater, FL 33758-6434  
 1-888-467-8286  
 1-800-813-9235

DATE	INVOICE #
12/17/2003	68334

<b>BILL TO</b>
Pat Taylor 11357 N.W Hwy 225 Reddick, FL 32686

P.O.N	CUSTOMER #	DUE DATE	SERVICE FR...	SERVICE TO
E450	352-351-5521	12/23/2003	12/23/2003	01/23/2004

ITEM	DESCRIPTION	QTY	RATE	AMOUNT
43674	Residence Line		24.95	24.95
44623	Blocking		2.11	2.11
43573	Interstate primary carrier/Tele Access		2.95	2.95
43645	U-Touch		0.81	0.81
40259	Call Waiting		5.00	5.00
41005	Caller ID		10.00	10.00
43558	FCC Access Charge		6.50	6.50

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 APR 15 2004

ABSOLUTELY NO PERSONAL CHECKS ACCEPTED. MONEY ORDER OR CASHIERS CHECK ONLY

**Total** PURSUANT TO 807 KAR 5:011 SECTION 9 (1) \$52.32

BY Charles S. Brown  
 EXECUTIVE DIRECTOR